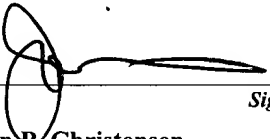
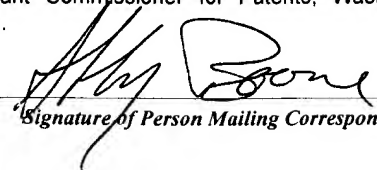


1Fu 2642

AMENDMENT TRANSMITTAL LETTER (Large Entity)			Docket No. 6065-73744		
Applicant(s): Robert Doyle					
Serial No. 09/300,676	Filing Date 04/27/1999	Examiner Deane, W.	Group Art Unit 2642		
Invention: DYNAMIC SKILL-BASED CALL ROUTING					
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	-	20 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	-	3 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
<div style="display: flex; justify-content: space-between;"><div><input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ A duplicate copy of this sheet is enclosed. <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-0920 A duplicate copy of this sheet is enclosed. <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</div><div style="text-align: right;">Dated: August 25, 2005</div></div> <div style="margin-top: 20px;"><div style="display: flex; justify-content: space-between;"><div style="width: 40%;"> _____ Jon P. Christensen Reg. No. 34,137</div><div style="width: 50%; border: 1px solid black; padding: 5px;"><div style="font-size: small;">I certify that this document and fee is being deposited on 08/25/2005 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</div><div style="text-align: center; margin-top: 10px;"> _____ Abby Boone <small>Signature of Person Mailing Correspondence</small></div><div style="text-align: center; margin-top: 10px;">Abby Boone <small>Typed or Printed Name of Person Mailing Correspondence</small></div></div></div></div>					
cc:					



1 Pw

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Robert Doyle Art Unit: 2642
Serial No.: 09/300,676
Filed: April 27, 1999
For: DYNAMIC SKILL-BASED
CALL ROUTING
Examiner: Deane, W.
Attorney
Docket No.: 73744

AMENDMENT

Commissioner for Patents
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of July 27, 2005,
please amend the above-identified application as follows: